Summary of the rules in the Thermal Camping****

The guests of the campsite obligatorily accept and comply with what is described in the policy. The campsite operator may refuse the service to those who do not agree or do not comply with the rules. Ignorance of the regulations does not exempt guests from complying with them.

We kindly ask our guests to keep the following rules in order to the safety of the camping and the peace of the campers:

Arrive:

- Our guests are required to check in at the reception. If you have visitors, you have to buy a ticket for them at the reception.
- By check in, the guest accepts the campsite's policy and general terms and conditions.
- Our guests arriving at the campsite are register at the reception per person and filling in the application form accurately.
- When you check in at the reception, you are going to get chipped watches (over 14 years old), which you can use at the sensored gates between the Camping and the Thermalbath. For these watches you have to pay 1.000 HUF (or 5€) deposit per person at arrival. If the watch is lost or damaged, we will not be able to return the deposit and a 5000 HUF must be paid for the lost watch at the reception.
- The bracelet received at the reception MUST be worn!

Leave:

- When you check out, you have to give back the remote control, chip watches and keys at the recepcion.
- Check out until 11 a.m. On the day of departure the houses and the parcels must be left till 11 a.m. In case of a later departure the cost of one whole day is charged.
- If the guest does not fulfill this by the specified time, he is obliged to pay an extra 1 day's accommodation, 1 day's parcel + personal fee for the guests staying on the plot.
- After check-out (11:00 a.m.), if you want to use the thermal bath, you must buy an entry ticket at the spa's cash desk

Reception:

- The cash desk at the camping reception is open every day between 9 a.m and 12 a.m, and from 1 p.m to 7:30 p.m. Please observe the time for payment.
- The reception is closed between 12 a.m and 1 p.m.
- We are not able to receive guests out of the reception opening hours.

Payment:

- You can pay your bill with bankcard, with HUF, or with EUR. In the case of a group booking, the payment is made in together. We are unable to split the account. In the case of cash payment, the final bill is settled in one currency or with a bank card
- When you pay with EUR, you can only pay with paper money (no coins), and we can only give you back HUF.
- EUR will be converted according to the exchange rate posted at the reception!

Rubbish:

- Please don't litter!
- The guests are required cleaned the mobile home, wooden house and sleeping car before leaving it and give the key to reception. The guest have to clean the kitchen, dishes, pull bedlines, and mobile home sweeping. Please close the windows when you leave the house.
- Please keep the outside and inside of the campsite clean.
- Please think of the next guest who in the toilets and showers, arrive after you.
  Please keep the showers, toilets and kitchen place clean!

Security:

- When leaving the campsite, please wear the bracelet to make it easier for the security service to identify!
- The main gate is closed from 10 p.m. The vehicles arriving after that time have to wait outside at the parking lot. The resting time in the night is from 10 p.m till 7 a.m. In the given time driving and disturbing activities are forbidden.
- Please, follow instructions of the security man. If necessary, the security man has the right to notify official / public agencies.
- It is forbidden and dangerous to go in the brook.
- Don't jump over the fence and don't go to the pools because it will have consequences!
- The Thermal Bath opens at 9 a.m., before that time is not possible to enter the thermal area.
- The Thermal Bath closes at 8 p.m. After 7:30 p.m it is forbidden and dangerous to use the pools and slides! The gates between the bath and the campsite are closed at 8 p.m. You have to leave the area of Thermalbath until 8 p.m.
- In all cases, the manager and staff of the campsite have the right to monitor compliance with the rules and to ask the guest to comply with the rules.
- Bathing and fishing in the stream is strictly prohibited and dangerous!

Liability for damages:

- Please use the camping equipment with due care, the guest is responsible for any damage caused!

Summary of the rules in the Thermal Camping****

- It’s forbidden to take out the equipment of the camping, and to change and to move the furniture in the houses
- If something is missing from the houses you have to pay a compensation or we will make a denunciation.
- Please watch out for your belongings. We don’t take responsibilities for theft or damage, but we try our best to prevent those to happen.
- Pets are forbidden in the Thermalbath!

Pets:

- Pets are only allowed in the campsite by previous arrangement and for fee.
- Please keep your dogs on leash in the camping.
- Pets are not allowed in the social and communal areas (bath, toilet, kitchen, dishwasher), as well as in the thermal bath and in theplaygrounds and sports courts!
- You can park in the designated space, in front of the reception building. Each guest room has 1 parking space.

Guest room:

- The main entrance must be closed at night. We are not responsible for lost personal items.
- Please keep the shared kitchen clean, microwave ovens must be cleaned after use, dishes must be washed and put away.
- Every weekend there is a musical event in the Camping Bistro. These occasions can be louder than usual. Thank you very much for your understanding!
- Smoking is strictly prohibited in the rooms! Smoking is only allowed in designated areas!
- On special request, it is possible to request daily cleaning. Please let the reception know this in advance.
- When leaving, please leave the rooms in order, take out the trash and close the windows! Thank you for your help!
- We ask you to keep the outside and inside areas of the campsite clean.

Others:

- You can make fire only at the designated place for this case. The fire must be extinguished after the usage. Making campfire is prohibited.
- Please use the camping equipment with due care, the guest is responsible for any damage caused!

- Smoking in the houses, rooms and sleeping cars is prohibited! Smoking is permitted at the designated places.
- Please do not sit on beds and sofas in wet clothing.
- Fishing is prohibited in the stream.
- The usage of heater equipment in the house, rooms and sleeping cars is not allowed.
- The mobile home's bathroom three-stage heating system is located a bove the door. Please not ethatthedevice is switched off whe nthe display on the right shows 0 or 1 signal. If they see the number 2 on the display, the unit is inoperation, and heat. Please strictly see toitthatthe device is not in use for several hours, and be 0 position. Please turned off the heating system for the night. Use individual heaters are not permitted in the mobile homes and wooden houses.
- If any equipment doesn’t work properly, please tell it at the reception, in order to fix it. If something is missing from the houses you have to pay a compensation or we will make a denunciation.
- If you can use the playground and facilities for your own responsibility.
- The parents or attendants or the group leader take responsibility for the children. Please always keep the children under control.
- The leader and the staff of the camping is allowed to observe you keeping the rules, or telling you to keep the rules.
- The parents or the teachers take responsibility to keep the rules for the children in the group too.
- Children under 14 years can only use the playground and the services with adults.
- Please close the windows of the mobile house, the wooden house, rooms and the cooking-washing building when you leave, because the rain can destroy the furniture.
- Please watch out for the plants and the bushes in the camp. Don’t hang your clothes on the trees, don’t trample on the saplings, or broke off the sprouts, and don’t run over the bushes and lamps with your vehicle.
- Parking is allowed only at the designated place.
- The wooden house is only for 2 persons! The mobile house is for maximum 6 persons!
- Please close the windows of the mobile house, the wooden house and the cooking-washing building when you leave, because the rain can destroy the furniture.
- The spa and its services and facilities (e.g. pools, slides, etc.) can be used at your own risk. It is mandatory to follow the instructions on the posted signs. Compliance with the rules of the spa is mandatory.
- Children are responsible for their parents and group leaders. Please keep children under constant supervision! The parent or teacher is also responsible for the children who are on holiday together with them. Children under the age of 14 can only use the facilities and services of the campsite and the spa under adult supervision.
- Lipóti Termál Camping**** is liable for damage to the guest's belongings, for the disappearance of items left unattended, for damage caused to third parties, for damage caused by elements and storms (hail, falling trees, falling branches), fire, infections, diseases and acts of terrorism assumes no responsibility for damages caused.
- It is possible to park 1 car in front of the mobile home, wooden house and sleeping car next to it (free of charge)!
- The wooden house can only be booked for 2 people! The mobile home can accommodate a maximum of 6 people! The mobile home is 20 max. Suitable for 3 people.

Summary of the rules in the Thermal Camping****

- It is not possible to reserve a plot in advance, plots can be selected on arrival at the campsite reception, based on a map. Please only park on one plot in any case, any additional occupied plots will be charged upon departure!
- Please take care of your valuables. The campsite is not responsible for possible thefts or damages, but of course we will do everything we can to ensure the undisturbed rest of our guests and to solve problems as soon as possible. Locker keys can be rented at the spa's cash desk for safekeeping against a deposit.
- Maximum permitted speed of all vehicles: 5 km/h.
- In the entire area of the campsite, everyone is obliged to comply with the fire police, accident prevention, water police, public health and other official regulations.
- Due to environmental protection regulations, it is forbidden to dig drainage ditches and to direct waste water into the ground.
- If you notice a fault with any equipment, please report it to the reception immediately so that we can start troubleshooting.
- In all cases, the manager and staff of the campsite are entitled to monitor compliance with the policy and to call on the guests to comply with the policy.
- The guests of the campsite must also follow the rules of the spa.
- Please do not disturb other campers with loud noises and swearing.
- Deliberate vandalism or theft of furnishings always results in on-the-spot compensation or a report.
- If you have a question or need help, please contact us.
- Please keep these rules in order to the campers wellbeing and to protect that everyone have a good time at our camping.

Please keep the rules above to maintain the peace of the camping so everyone can enjoy the holiday.
We wish you a nice holiday!

The Staff of the Camping
Lipóti Termálfürdő Kft.