

Summary of the rules in the Thermal Camping****

We kindly ask our guests to keep the following rules in order to the safety of the camping and the peace of the campers:

Arrive:

- Our guests are required to check in at the reception. If you have visitors, you have to buy a ticket for them at the reception.
- Our guests arriving at the campsite are register at the reception per person and filling in the application form accurately.
- When you check in at the reception, you are going to get chipped watches, which you can use at the sensor gates between the Camping and the Thermal Bath. For these watches you have to pay 1.000 HUF (or 5€) deposit per person at arrival.
- Children (6-14 years old) do not receive a chip watch, they must be together with their parents. If the watch is lost or damaged, we cannot return the deposit. In addition, 5000 HUF must be paid for the lost chip watch.
- The bracelet received at the reception MUST be worn, children too!

Leave:

- When you check out, you have to give back the remote control, chip watches and keys at the reception.
- Check out until 11 a.m. On the day of departure the houses, room, sleeping car and the parcels (parcel price + adult and child prices) must be left till 11 a.m. In case of a later departure the cost of one whole day is charged.
- Mobilhome, wooden house, sleeping car and guest room check-in from 15:00, check-out until 11:00. For parcels check-in from 9:00, check-out until 11:00.
- After check out, if you want to use the thermal bath, you have to buy an entrance ticket at the thermal bath's cashier desk.

Reception:

- The reception is closed between 12 a.m and 1 p.m.
- The opening hours of the cashier desk at the campsite reception are from 9:00 a.m. to 12:00 p.m. and from 1:00 p.m. to 7:00 p.m. every day. Please pay at this time because the cash registers are closed after 7 p.m.
- We are not able to receive guests outside the reception opening hours.
- Please observe the time for payment

Payment:

- You can pay your bill by credit card, HUF, or EUR.
- When you pay in EUR, you can only pay with paper money (no coins), and we can only give you back HUF.

- EUR will be converted according to the exchange rate posted at the reception!
- Leaving without payment has legal consequences.
- Tourist tax must be paid on site! The price sent in the confirmation does not include this!

Rubbish:

- Please do not litter!
- The guests are required to clean the mobile home, wooden house before leaving it, wait until the staff checks it and give the key to reception. The guest has to clean the kitchen, dishes, pull bedlins, and sweeping. Please close the windows when you leave the house.
- Please keep the outside and inside of the campsite clean.
- Please think of the next guest who in the toilets and showers, arrive after you. Please keep the showers, toilets and kitchen place clean!

Security:

- When leaving the campsite, please wear the bracelet to make it easier for the security service to identify!
- The main gate is closed from 10 p.m. The vehicles arriving after that time have to wait outside at the parking lot. The resting time in the night is from 10 p.m till 7 a.m. In the given time driving and disturbing activities are forbidden.
- Please, follow instructions of the security man. If necessary, the security man has the right to notify official / public agencies.
- It is forbidden and dangerous to go in the brook.
- The camp and the thermal bath are secured by cameras!
- Don't jump over the fence and don't go to the pools because it will have consequences!
- The Thermal Bath opens every day at 9 a.m., before that time is not possible to enter the thermal area.
- After 7:30 p.m it is forbidden and dangerous to use the pools! The gates between the bath and the campsite are closed at 8:00 p.m.
- Bathing in the stream is strictly prohibited and dangerous!

Liability for damages:

- Please use the camping equipment with due care, the guest is responsible for any damage caused!
- It's forbidden to take out the equipment of the camping, and to change and to move the furniture in the houses, sleeping cars and rooms.
- If something is missing from the rooms / houses you have to pay a compensation or we will make a denunciation.
- Please watch out for your belongings. We don't take responsibilities for theft or damage, but we try our best to prevent those to happen.

Summary of the rules in the Thermal Camping****

- Pets are forbidden in the Thermalbath!
- The services and facilities of the spa and campsite (e.g. pools, slides, sauna, playground, playhouse, etc.) can only be used at your own risk. Adherence to the designated signs and instructions is mandatory. In the event of non-compliance, the management of the campsite and spa is not responsible for the resulting accidents.

Guestrooms:

- We kindly ask our guests to use the marked parking place in front of the reception building. There are only one parking spot for each room!
- Please, close the main door every evening. We are not responsible for the lost items!
- Do not litter! Please, keep clean the common kitchen! Wash the used kitchen tools and put them back into their places!
- During weekends there can be music-events at the Camping Bistro which may be a little louder. Thank you for your understanding!
- It is strictly forbidden to smoke in the rooms!
- At the day of the departure please, leave your room clean, take out the garbage. Please, close the windows when you leave.

Pets:

- Pets are only allowed in the campsite by previous arrangement and for fee.
- Please keep your dogs on leash in the camping.
- Pets are not allowed in the social and communal areas (bath, toilet, kitchen, dishwasher), as well as in the thermal bath and in the playgrounds and sports courts!
- Pets feces must be disposed of by the pet's owner.

Others:

- You can make fire only at the designated place for this case. The fire must be extinguished after the usage. Making campfire is prohibited.
- Smoking in the houses, rooms and sleeping cars is prohibited! Smoking is permitted at the designated places.
- Please do not sit on beds and sofas in wet clothing.
- Fishing is prohibited in the stream.
- The usage of heater equipment in the house, rooms and sleeping cars is not allowed.
- The mobile home's bathroom three-stage heating system is located above the door. Please note that the device is switched off when the display on the right shows 0 or 1 signal. If they see the number 2 on the display, the unit is in operation, and heat. Please strictly see that the device is not in use for several hours, and be 0 position. Please turn off the heating system for the night. Use individual heaters are not permitted in the mobile homes and wooden houses.

- If any equipment doesn't work properly, please tell it at the reception, in order to fix it. If something is missing from the houses you have to pay a compensation or we will make a denunciation.
- If you can use the playground and facilities for your own responsibility.
- The parents or attendants or the group leader take responsibility for the children. Please always keep the children under control.
- The leader and the staff of the camping is allowed to observe you keeping the rules, or telling you to keep the rules.
- The parents or the teachers take responsibility to keep the rules for the children in the group too.
- Children under 14 years can only use the playground and the services with adults.
- Please close the windows of the mobile house, the wooden house, rooms and the cooking-washing building when you leave, because the rain can destroy the furniture.
- Please watch out for the plants and the bushes in the camp. Don't hang your clothes on the trees, don't trample on the saplings, or break off the sprouts, and don't run over the bushes and lamps with your vehicle.
- Parking is allowed only at the designated place.
- The wooden house is only for 2 persons! The mobile house is for maximum 6 persons!
- Please close the windows of the mobile house, the wooden house and the cooking-washing building when you leave, because the rain can destroy the furniture.
- Please do not disturb other campers with loud noises and swearing.

If you have a question or need help, please contact us.

Please keep the rules above to maintain the peace of the camping so everyone can enjoy the holiday.

We wish you a nice holiday!

The Staff of the Camping
Lipóti Termálfürdő Kft.